

KD SOFTWARE DART PRIVATE LIMITED

REGD OFFICE: - 129 VIKAS NAGAR, HIRAPURA JAIPUR RJ 302021 IN
CIN: U72900RJ2021PTC077757
PHONE NO.: - 9001302924; 9887953891
EMAIL: - hr@kdsoftwaredart.com ; testsharmacanada@gmail.com

Privacy Policy — Mandijo App

Introduction

Mandijo (“App” or “Service”) is an online delivery platform operated by KD Software Dart Private Limited (“Company”, “we”, “us”, or “our”). This Privacy Policy explains how we collect, use, process, store, share, and protect personal information when you use Mandijo. By using our App, you agree to the terms of this Privacy Policy.

Information We Collect

Mandijo may collect the following categories of information:

- **Personal Identifiers:** Name, Mobile number, Email address
- **Address & Delivery Information:** Delivery address, Contact details for delivery, Location-based delivery preferences
- **Location Information:** For routing and matching nearby merchants
- **Order & Transaction Information:** Items ordered, Order values, Payment methods
- **Payment & Billing Information:** Processed securely via third-party gateways
- **Device & Technical Information:** Device model, OS, IP address, Crash logs, Analytics
- **Cookies & Tracking:** For personalization and performance

How We Use Your Information

To process orders, manage accounts, facilitate payments, provide updates, improve service performance, prevent fraud, and comply with legal regulations.

Permissions Used

- Location
- Camera (optional)
- Photos/Media (optional)
- Notifications

All permissions can be managed through device settings.

Data Sharing & Disclosure

Shared with delivery partners, merchants, payment processors, analytics, customer support, or legal authorities. We do not sell user data.

Third-Party Services

May integrate payment gateways, SMS/OTP APIs, analytics, and crash reporting tools.

Data Retention

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Data retained for operational and legal compliance purposes. Deletion requests may be made unless restricted by law.

Data Security

Includes encryption, access controls, secure server architecture, and audits, though no system guarantees absolute security.

Children's Privacy

The App is not intended for users under 18.

User Rights & Choices

Users may request access, correction, deletion, opt-out, or withdraw consent.

Policy Updates

Updates may occur periodically and will be communicated via App or website.

Contact Information

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Governing Law

This Privacy Policy shall be governed by the laws of India. All disputes shall be subject to jurisdiction of courts in Jaipur, Rajasthan.

Effective Date: January 1, 2026

Last Updated: January 1, 2026

Approved by:

Deepika Sharma,

Director,

KD Software Dart Pvt. Ltd.